

# Management issues in Information Technology



**Oya Şanlı**

**MBS, MCTS, MCAS, MCT**



# My Agenda



- ① Introduction
- ② Management issues in IT Management
- ③ Conclusion

# Introduction



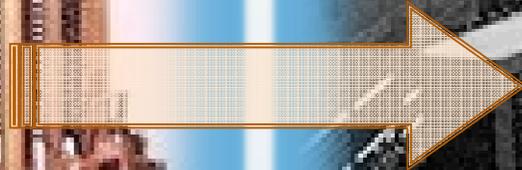
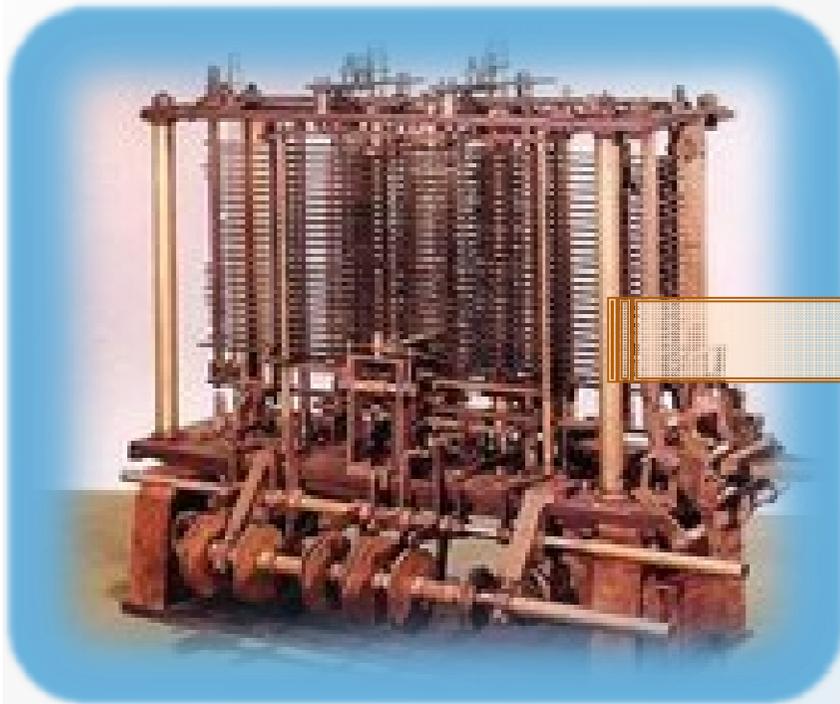
- interpersonal contact
  - Contact manager – figurehead and liaison
  - Political manager – figurehead, spokesperson and negotiator
  - Entrepreneur – leader, entrepreneur and negotiator
  - Insider – liaison, resource allocator
- information processing
  - Real-time manager – disturbance handler
  - Team manager – monitor, leader
  - Expert manager – disseminator, monitor and spokesperson
  - New manager – spokesperson, liaison and monitor
- decision making
  - Legislation Manager – entrepreneur, laws and rules
  - Disturbance handler
  - Resource allocator
  - Negotiator



# Introduction



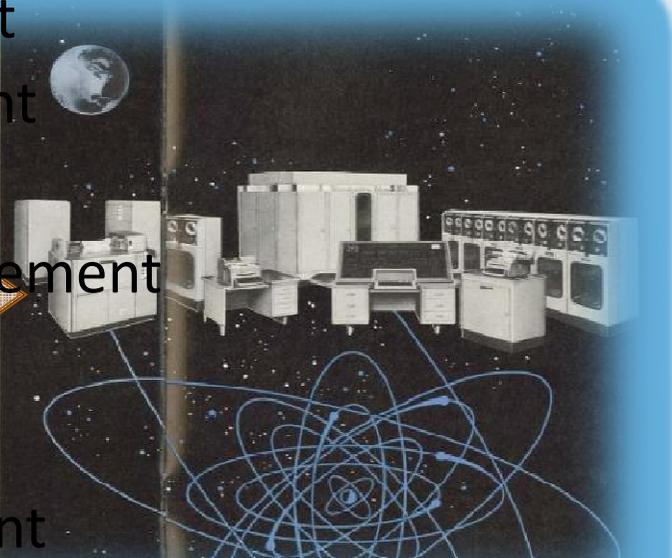
# Management issues in Information Technology



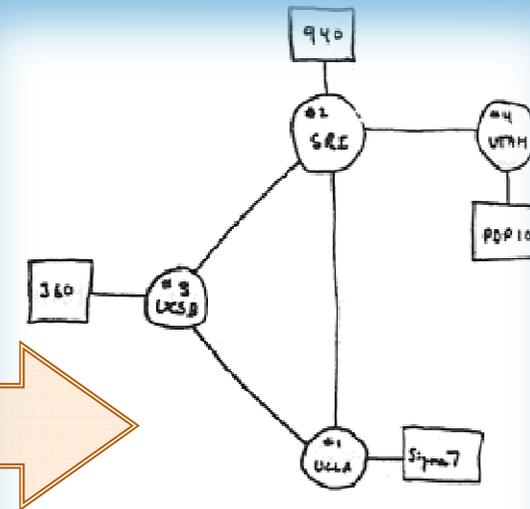
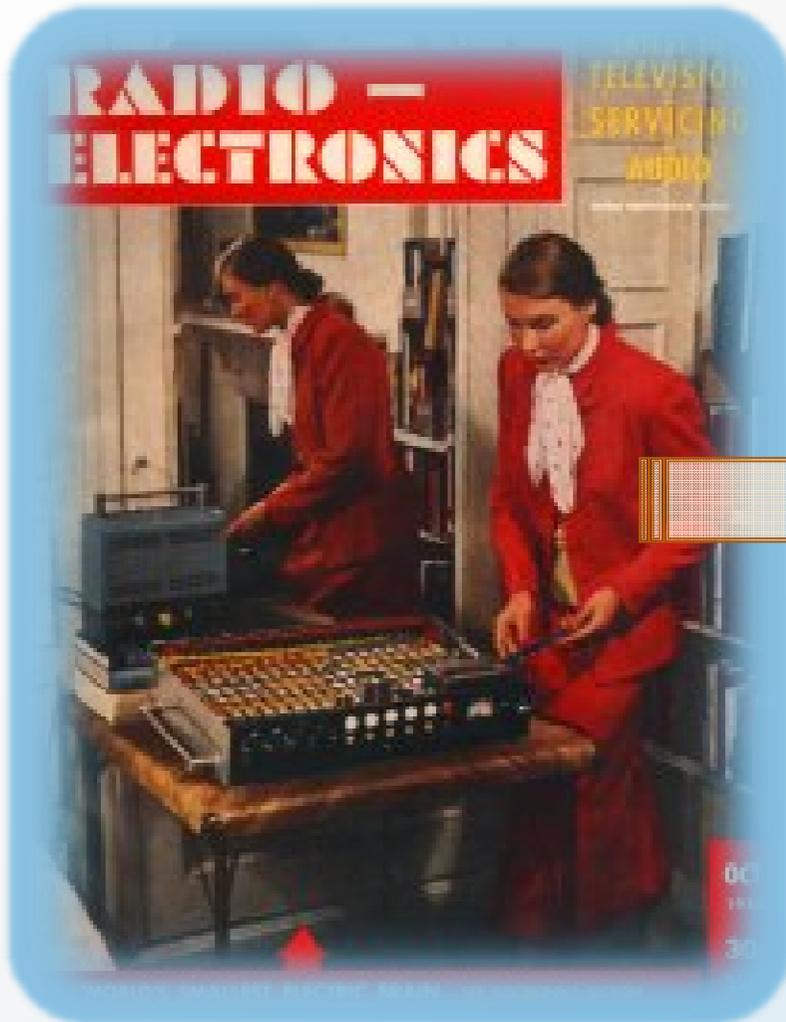
# Management issues in Information Technology



- Service Management
- Development Management
- Human Management
- Systems Management
- Time Management
- Performance Management
- Data Management
- Stress Management
- Problem Management
- Scientific Management
- Release Management



# Management issues in Information Technology



THE ARPA NETWORK

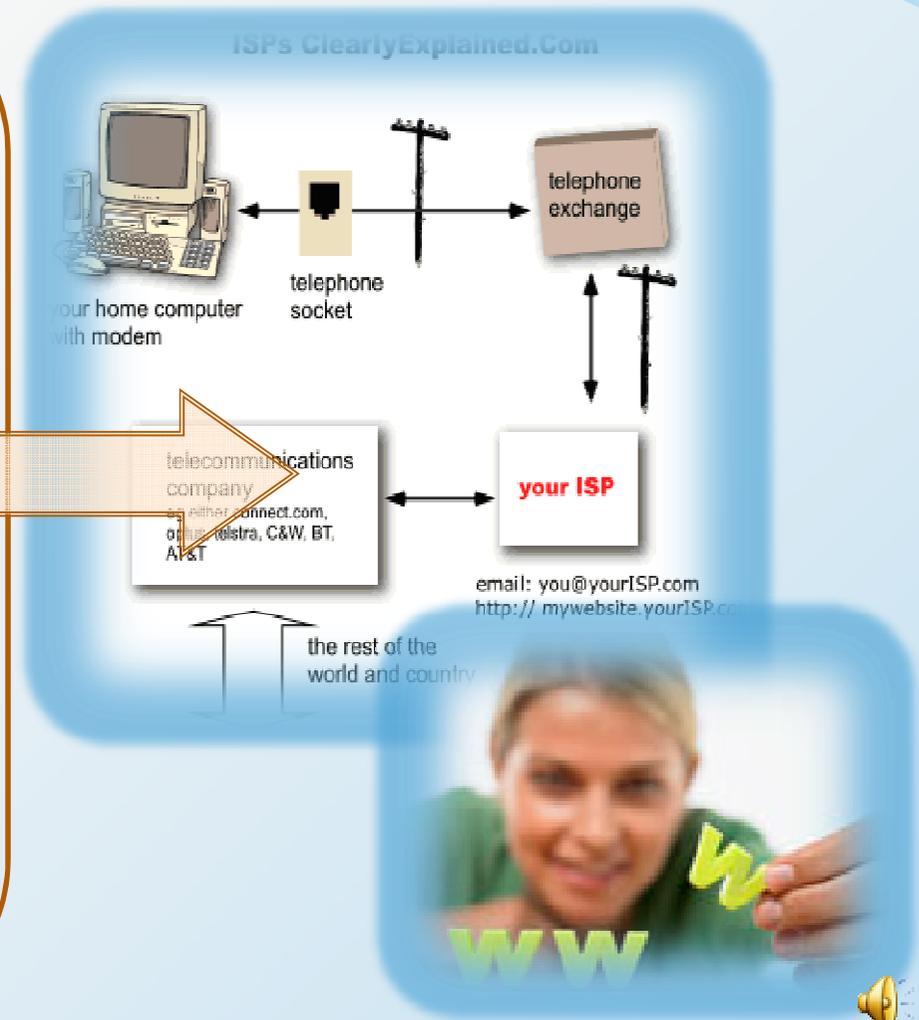
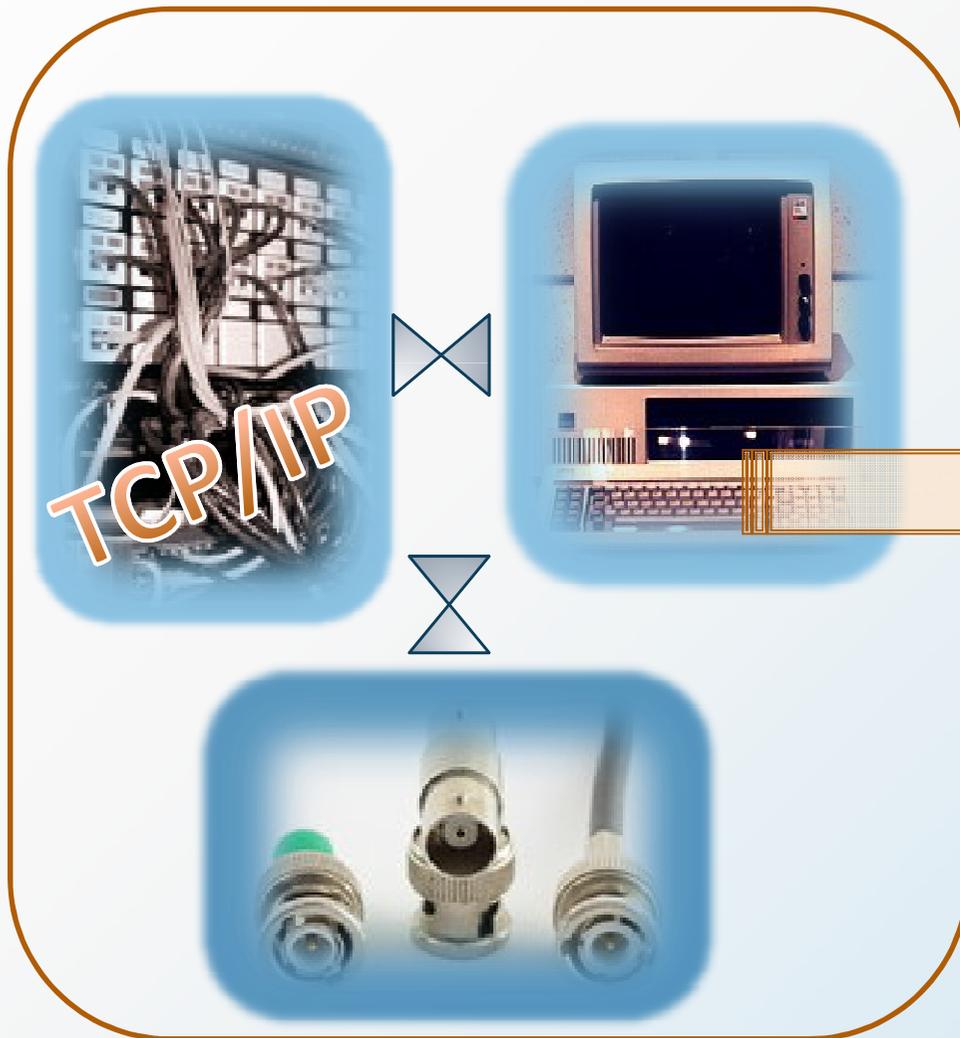
DEC 1969

4 NODES

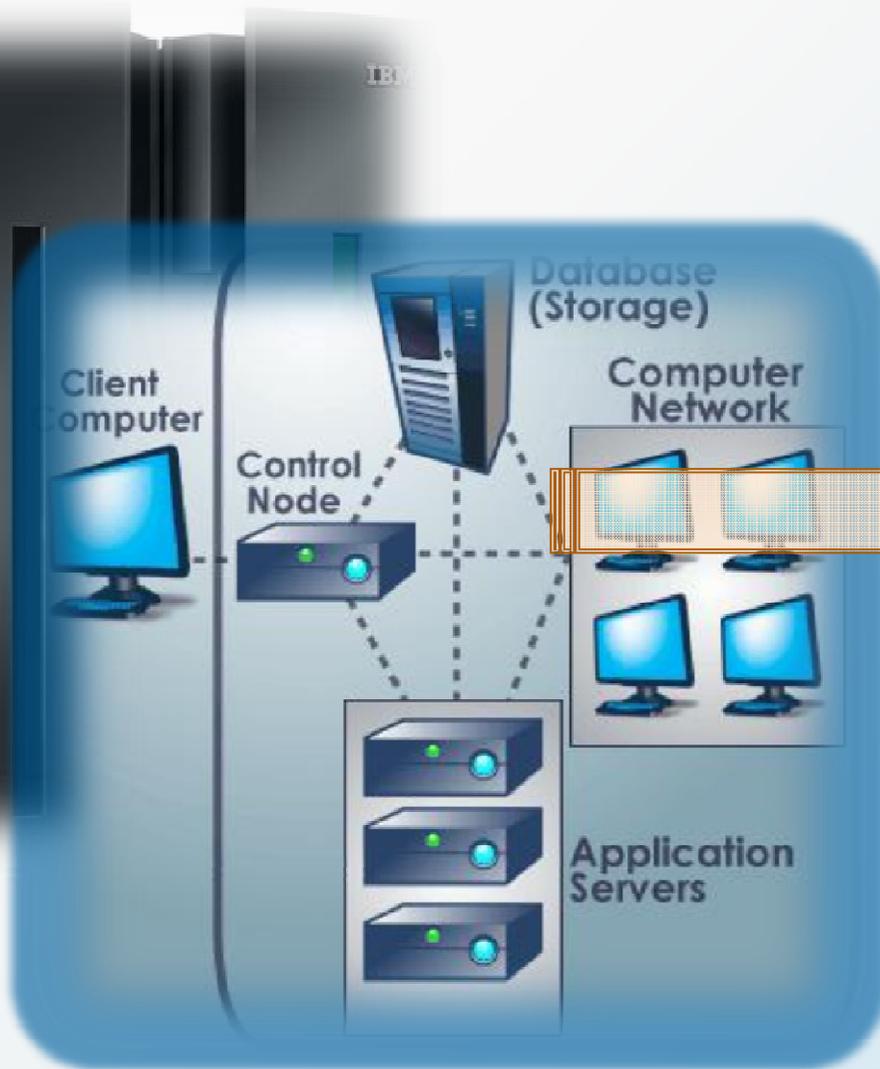
FIGURE 6.2 Drawing of 4 Node Network  
(Courtesy of Alex McKenzie)



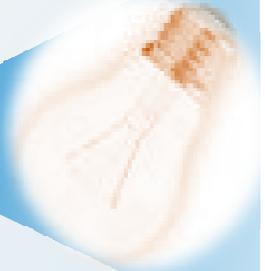
# Management issues in Information Technology



# Management issues in Information Technology



# Conclusion



*Thank You*



## Oya Őanlı

Microsoft Certified Business Solutions Specialist

Microsoft Certified Trainer

President of Paydeg Corporation, Istanbul, Turkey

[oyas@oyasanli.com](mailto:oyas@oyasanli.com)

[paydeg@paydeg.com](mailto:paydeg@paydeg.com)

Mobile: +90(532) 485 73 98

